Yoel Nunez

Senior Engineering Manager · Architect · Founder & CEO

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Senior Engineering Manager at Accenture and founder and CEO of Floms and Trucker Ally. I lead global engineering teams and stay close to the architecture, most recently as one of the lead architects on a Webby Award-winning mobile app rebrand. I pair deep technical expertise with business judgment, and I put real effort into developing the people behind the work.

WORK EXPERIENCE

Accenture

Senior Engineering Manager

December 2021 - Present

- One of the lead architects on the rebrand of a global hospitality brand's mobile app, which won three Webby Awards in 2024.
- Lead mobile architect for Android and lead architect for the digital concierge and chatbot platform of the same brand, while leading other workstreams in parallel.
- Implemented the AI-Driven Development Life Cycle (AI-DLC) and agentic solutions for a number of clients, including a leading retailer.
- Created skills that let AI agents interact with other platforms, and built the integrations behind them.
- Lead multiple workstreams on multimillion-dollar IT projects with onshore, offshore and near-shore teams.
- Drive digital transformation and mentor junior members of the team.

Engineering Manager

July 2018 - December 2021

- Managed the delivery of a $1.9 million a year IT project with 21 developers across three geographies (US, Mexico and India), and acted as interim Scrum Master for two teams.
- Increased the combined teams' sprint velocity by 55%, from 54 to 84 points over ten two-week sprints, and started weekly knowledge-transfer sessions with the offshore teams.
- Architected and co-authored SDKs for enterprise-level APIs, used by nine microservice APIs.
- Architected and built a MySQL database migration tool for an Azure release pipeline.
- Led a team of 6 developers building a native Android app for a health insurance provider, integrating the Salesforce API and parsing Salesforce chat transcripts for the iOS and Android apps.
- Built a hybrid COVID-19 contact-tracing app with native BLE tracking plugins for iOS and Android, and a microservice REST API connected to Splunk and push notifications.

Mobile Application Developer Consultant

November 2016 - July 2018

- Built a portal app for a health insurance provider's agents to sell, maintain and renew policies, with REST APIs integrating the benefits and claims system of record (TriZetto Facets).
- Led 6 offshore developers and trained the offshore UI team to become full-stack on Node.
- Added ePUB reading to an educational publisher's Chromebook app, with an annotations component whose highlights and comments are shared with teachers and classmates through a REST API.

ARCHITECTURE & PLATFORMS

Mobile (iOS and Android)
Web applications
IoT and embedded systems
CRM and Salesforce integration
Chatbot and digital concierge platforms
Agentic AI and AI-DLC

LEADERSHIP

Engineering management
Agile delivery
People development
Digital transformation
Global team leadership

TECHNOLOGY

Kotlin, Swift, Ionic, Angular, React, Next.js, AWS, Azure, Google Cloud

EDUCATION

Florida International University
Bachelor of Science in Computer Science
2011 - 2014

Miami Dade College
Associate in Arts in Computer Science
2009 - 2011

Trucker Ally (Coptev)

Founder & CEO

January 2020 - Present

- Founded and launched a transportation management system (TMS) for carriers, brokers and shippers, and led the design and development of the platform.
- Built strategic partnerships with major players in trucking and logistics, growing the company's visibility and market share.
- Oversaw every side of the business, including fundraising, marketing and customer acquisition, and built a team of engineers, designers and business professionals.
- Trucker Ally is part of Coptev, a logistics technology company that began as a dump truck transportation business. Its products also include UltiTraq (GPS tracking) and Fleetstry (carrier search and intelligence).
- Fleetstry runs on a multi-provider AI layer (Claude and OpenAI) behind AI search, carrier insights and outreach drafting, with admin-controlled models and prompts, usage tracking and a kill switch.

Floms, Inc.

Founder & CEO

March 2010 - Present

- Founded a software development and consulting company that drives digital transformation for businesses of all sizes across industries.
- Led the development of custom software for ecommerce, marketing, and mobile and web applications, and coached clients on using technology to reach their goals.
- Contributed to open-source projects.
- Builds Loxti, a Floms product: a business communications platform with a visual chatbot flow engine (webhooks to other platforms, live-agent handoff), AI translation, a public API with scoped API keys, and SDKs for chat widgets and lead capture.
- Built agent tooling: an MCP server that lets AI assistants fetch, extract and publish content from other sites, and skills that let AI agents run builds and deployments through GitHub.

IBM

Software Engineer, MobileFirst Platform CORD

September 2014 - November 2016

- Worked on the MobileFirst platform's Customer Oriented R&D team, helping developers succeed with the product through training, best practices and sample applications.

Fleetz

Lead Developer

July 2011 - August 2014

- Designed websites and built a client web portal (PHP, MySQL).

Digital Phantom

Founder & Main Tutor

March 2008 - Present

- Created an online educational platform focused on programming and IT topics.

AWARDS

Three Webby Awards (2024) for the rebrand of a global hospitality brand's mobile app

Best Hackathon Overall App and Best App using AT&T APIs

Best app built using one or more Mashery APIs

Best App using AT&T APIs and 2nd Best Hackathon Overall App

LANGUAGES

English · Native or Bilingual

Spanish · Native or Bilingual